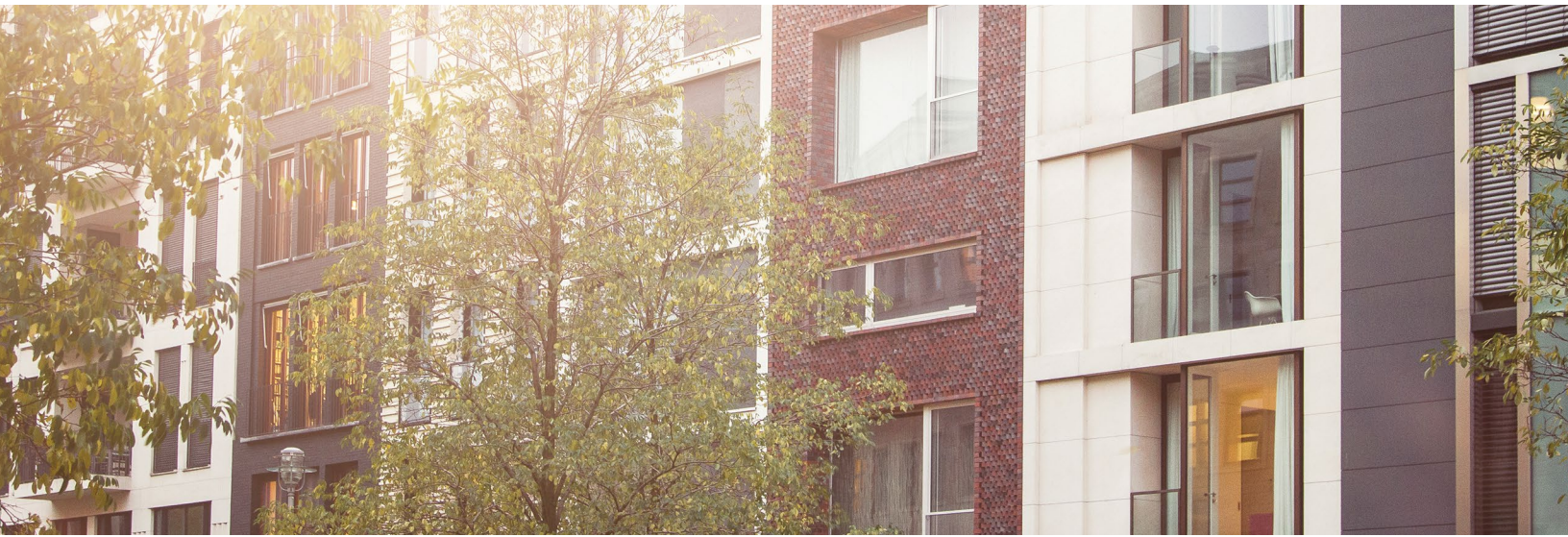


Multi-Family Charging Solutions

ChargePoint Smart EV Charging Solutions
for Apartments and Condos



ChargePoint, the world's largest and most open electric vehicle (EV) charging network, brings convenient and reliable EV charging to apartments and condos. Whether your community has assigned or shared parking, ChargePoint makes it easy for you to offer EV charging. ChargePoint and its experienced installation partners will help you select the right charging products, install electrical infrastructure and stations and launch your new amenity smoothly.



Why ChargePoint?

Benefits of Smart Networked EV Charging

- + Automated billing and reimbursements for common electricity used
- + Drivers pay for charging with their existing ChargePoint account
- + Energy management capabilities to charge more cars without expensive upgrades
- + Reporting and analytics to track energy usage, environmental impact and revenue

Expertise and Support from the Industry Leader

- + Experienced team to guide you from installation to activation
- + 24/7 phone support for drivers
- + Dedicated ongoing-support for property management and HOA administrators
- + Proactive station monitoring and on-site station maintenance

Safe and Reliable Stations That Are Built to Last

- + UL listed, meeting the stringent requirements of the nation's leading safety standards organization
- + Designed to withstand outdoor weather conditions
- + Ability to charge any EV on the road—ChargePoint works directly with auto manufacturers to rigorously test our products to ensure compatibility
- + Future-proof, with automatic over-the-air software upgrades to keep stations up-to-date



Seamless Charging Experience for Drivers

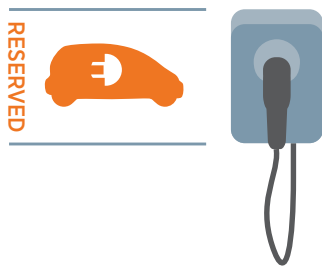
With ChargePoint's feature-rich mobile app, drivers can:

- + See if stations are available and get on the waitlist if stations are in use
 - + Start and track charging sessions in real-time
 - + Know how much range is being added
 - + Get convenient notifications and reminders
 - + Monitor charging status when parked with valet services
 - + Review charging activity and billing history
 - + Track EV charging in one place—at home, at work and around town
- ChargePoint's 24/7 support team is a phone call away to answer questions, resolve technical issues and even start a charging session remotely.

Charging Solutions Designed for Apartments and Condos

Whether your property has assigned or shared parking, ChargePoint makes it easy for you to offer EV charging.

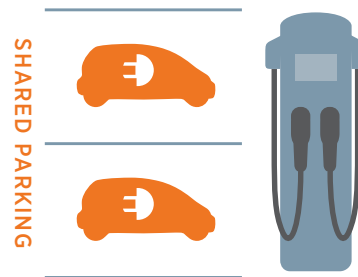
Personal Charging



Drivers charge at their **assigned** parking spot

- + 1 driver to 1 station
- + Monthly service paid by driver
- + Maintenance included in service

Community Charging



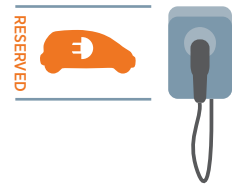
Drivers take turns charging in a **shared, mixed-use** or **valet** parking area

- + 2 or more drivers sharing a station
- + Annual network plan paid by property
- + Property can purchase a maintenance plan (first year of maintenance is free of charge)



Personal Charging

ChargePoint Multi-Family Home Service makes it easy for apartments and condos to offer EV drivers the ability to charge their cars right in their assigned parking spot. Drivers pay a low monthly service fee plus the cost of electricity. Properties or condo HOAs can recover costs by setting a rate for electricity usage. ChargePoint handles billing and remits 100% of the electricity fees back to the property or HOA.



Feature Highlights	Details
Driver authentication	Drivers tap their ChargePoint card or use their mobile app to authenticate and start a charging session on their personal station
Billing and reimbursement	Payment processing for station usage and reimbursements to the property or HOA
Energy management	Energy management capabilities to charge more cars without expensive electrical upgrades
Maintenance	On-site station maintenance included in monthly fee paid by drivers
Insurance	\$1,000,000 general liability
Fees and Equipment	Details
Monthly service fee	Paid by drivers to ChargePoint
Electricity costs	Paid by drivers at a rate set by property management or the HOA
Personal charging station	For apartments: typically purchased by the property For condos: typically purchased by a condo owner

How It Works



1 ChargePoint works with property management or the condo owner and HOA to install charging infrastructure and stations.



2 ChargePoint activates and configures stations, setting property-specified rates for electricity.



3 Drivers use their ChargePoint account to request charging station access and the property manager approves their requests.



4 Drivers charge at their personal station, paying a monthly service fee and the cost of electricity.



5 ChargePoint processes payments and reimburses the property.



The First
ENERGY STAR®
Certified EV Charger

Products and Services for Personal Charging

- + ChargePoint CPF25 charging station, ENERGY STAR® certified for energy efficiency
- + Multi-Family Home Service

CPF25 Hardware Highlights



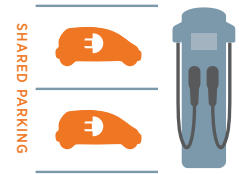
ChargePoint CPF25
Single Wall Mount

ChargePoint CPF25
Two Stations with
Dual Pedestal Mount
and Cord Management Kit

*Tesla models can use an adapter

Community Charging

ChargePoint makes it easy to offer EV charging in shared parking spaces. Community charging is ideal for properties with shared, mixed-use or valet parking. Our community charging solution comes with network services that give you the flexibility to set pricing and access control policies to promote sharing among residents.



Feature Highlights	Details
Driver authentication	Drivers tap their ChargePoint card or use their mobile app to authenticate and start a charging session
Billing and reimbursement	Payment processing for station usage and reimbursements to the property or HOA
Access control	Set access control policies by driver groups (residents, guests, public) or time of day (e.g. residents can charge any time, guests only during daytime)
Pricing policies	Set pricing by time, session or electricity usage (kWh). Motivate EV drivers to share charging stations by increasing the price after a set time or after charging is complete
Station availability and Waitlist	The ChargePoint mobile app makes it easy for drivers to share charging stations. Drivers can see what stations are available. If all stations are in use, drivers can join Waitlist and be notified when a station becomes available.
Valet	Track the charging status of all cars plugged in, find out when it's time to move a car and see what spots are available for charging. Pay for charging using the owner's ChargePoint account.
ChargePoint Assure	Comprehensive parts and on-site labor maintenance plan. Stations can be repaired on-site, with a 98% uptime guarantee and 1 business day response.
Fees and Equipment	Details
Annual network plan	Paid by property
Charging fees	Paid by drivers at rates set by the property
Community charging station	Purchased by the property

How It Works



1 ChargePoint offers a network of certified installation partners to help install and activate stations purchased by the property.



2 ChargePoint helps the property manager configure pricing and access policies.



3 Drivers use their ChargePoint account to request charging station access and the property manager approves their requests.



4 Drivers take turns charging their cars, authenticating with their ChargePoint card or mobile app.



5 ChargePoint processes payments and reimburses the property.

Products and Services for Community Charging

- + ChargePoint CT4000 charging station, ENERGY STAR® certified for energy efficiency
- + ChargePoint Commercial Plan
- + ChargePoint Assure



The First
ENERGY STAR®
Certified EV Charger

CT4000 Hardware Highlights

Cord Management Kit keeps
cords clean and safely off
the ground

Delivers up to 25 RPH (miles of range
per hour of charging) on each port

Drivers swipe card, activate from
mobile app or call the 24/7
toll-free support number
to start and pay for session

Universal J1772™ connector
works with all car models*

Self-service instructions
on screen

Available in single or dual
port configurations and can
be installed in bollard or
wall mount configuration

Strong and rugged
design materials built to
withstand the elements






ChargePoint CT4000
Dual-port bollard charging station
with 18' charging cables

*Tesla models can use an adapter

Let's Talk

We want to hear from you.

-  Visit chargepoint.com/businesses/apartments-and-condos
-  Call +1.408.705.1992
-  Email multifamily@chargepoint.com



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